

TOURIST INFORMATION



DOCUMENTS

All foreign citizens require a valid travel document (passport or other document recognized by the Russian Federation) to access the territory of Russia. Most foreign citizens are also required to produce additional documentation such as a valid entry visa (which must be issued by a resident Russian consular office in the foreigner's country of residence prior to the departure) and a copy of a valid travel insurance covering the full duration of the stay. The entry requirements to the Russian Federation vary from country to country; please refer to the Russian consulate in your country of residence for more detailed information on the specific entry visa requirements according to your citizenship.



EMBARCATION

We always recommend you to calculate the time of arrival to the river station, taking into account possible delays of transport on the way. Embarkation and registration usually start two hours before the departure of the vessel. The registration procedure takes few minutes. During this time you receive the key to the cabin, as well as get your table number in the restaurant and your tour group number. On registration, you must show your travel voucher and identity documents. Travel voucher provides after of final payment.

In case of late arrival or absence on embarkation for any reason, the cost of the cruise is not refundable. If for any reason you missed ship please contact your travel agency representatives. In most cases, it is possible to catch up the ship and continue cruise later on the route.



CUSTOMS

In case of importation of the cash currency or traveler's checks exceeding the equivalent of 10 000 USD (according to the rates established by Central Bank of Russia), this currency must be declared to customs.

Russian legislation prohibits the importation of more than five liters of alcohol into the country for individuals, regardless of citizenship, travel itinerary and other circumstances. In cases where the volume of alcoholic beverages is more than three, but less than five liters, then for two liters, it is necessary to pay a customs fee in the amount of 10 euros for each liter of exceeding the allowed rate and declare. If alcohol is less than three liters, mustn't declare it. Declare tobacco (over 50 cigars, 200 cigarettes, 0.25 kg pipe tobacco). Tobacco and alcohol limits are valid for tourists over 18 years old.



VISA

In order to travel to Russia, an entry visa is of mandatory acquisition for the majority of foreign visitors: the visa must be obtained before you come to Russia submitting an application to the Russian consulate or any other competent issuing entity in your country of citizenship or residence. The Russian border authority will deny entry to the Russian Federation to any traveler lacking an appropriate visa, whenever such document is required.

Normally Russian travel agencies and hotels provide a Visa Support letter necessary for a Russian Visa application. The tourist invitation letter (also known as Reservation Confirmation) is a visa support document required to submit a tourist visa application to Russia. A tourist invitation must be obtained from an authorized entity (e.g. hotel, travel agency), included in the Uniform Federal Register of the Tour Operators of the Ministry of Foreign Affairs of the RF and must contain detailed information about the travel (dates, accommodation, itinerary, visit programme, etc.).



WHAT CLOTHES TO TAKE

On board is a free style clothing (jeans, T-shirt, Shirt, etc.). It will be great if you take something elegant for special events like the Captain's dinner and evening concerts. We advise you to take a warm pullover or windbreaker, as even on hot days it can get quite cool on the river. Please be sure to take comfortable shoes, as you will need them on excursions. Please also note that during some excursions you will be taken to the active churches and monasteries where strict dress code rules apply. You won't be allowed to enter in shorts, women must have a scarf to cover their heads.



SMOKING

Please note smoking is prohibited everywhere inside the ship, including bars and open decks (with the exception of a special smoking area). Smoking is allowed only within the designated smoking areas clearly marked.



MEALS & DRINKS

On boards ships (Moonlight Sonata, Swan Lake, Dmitry Furmanov, Alexandre Benois, N.A. Nekrasov, Karl Marx, Vasily Cha-paev) are full board breakfast («buffet»), lunches and dinners on the a-la-carte menu. Kindly inform us in advance if you have specific dietary requests (e.g., low-fat, low-calorie, gluten-free, sugar-free, vegetarian, etc.). Our cooks can adjust the menu to your special needs.

Tea, coffee, juice, drinking water offered during breakfast, lunch and dinner are included in the price. Also included a sparkling wine for every breakfast; glass of wine, vodka or juice of your choice for dinner. There are hot and cold water stations on board. Bottled mineral water, beer, wine, cocktails and strong alcoholic beverages can be ordered separately at an extra charge.



VOLTAGE IN THE CABINS

Standard voltage is 220v. All cabins have 2 pin socket.



MONEY & TIPS

WHAT MONEY CAN I USE IN RUSSIA?

You will need Russian Roubles (RUR), and you can get them in your home country. Please enquire at your local post office or currency exchange agents. However, it is simple and convenient to change either Euros or US dollars once you arrive in Russia - there are "obmen valuti" (currency exchange) booths on nearly every street corner in St. Petersburg and Moscow. Other types of currency can be changed in a bank. All major credit cards are generally accepted in Moscow and St. Petersburg, but not in the provinces.

ARE CREDIT CARDS ACCEPTED ON BOARD?

On board Moonlight Sonata, Swan Lake, Dmitry Furmanov, Alexandre Benois, N.A. Nekrasov, Karl Marx, Vasily Chapaev Visa and Master cards are accepted. You must clear your outstanding balance an account one day before your departure.

IS THERE A CURRENCY EXCHANGE OFFICE ON BOARD?

No. You can exchange money during your sightseeing programme in cities and towns along the route.

DO I HAVE TO LEAVE TIPS?

Many cruise passengers do leave tips to show appreciation for a job well done and this is certainly acceptable. Such gestures are voluntary and at your sole discretion. If you really enjoyed your cruise and liked the service onboard we recommend EUR 5-6 per person per day. Please note, this figure is just a guidance, the final amount is entirely up to you. At the end of your cruise, you will be given an envelope where you can put the tips.

Particular care should be taken at the large crowds. There are could be pickpockets at the tourist hotspots.



INFORMATION ON BOARD

Cruise schedule, itinerary, excursions program and other useful information are usually posted on the ships' stands. For receiving English program and menu in English, please, inform your travel manager in advance. If you have questions or suggestions you can always address them to the cruise director on board.



INCLUDED

On board ships (Moonlight Sonata, Swan Lake, Dmitry Furmanov, Alexandre Benois, N.A. Nekrasov, Karl Marx, Vasily Chapaev):

- Accomodation in the cabin
- Full board during the cruise, the Captain's dinner (in the 3-day and longer cruises), Russian national cuisine dinner (in the 7-day and longer cruises), sparkling wine for breakfast, tea and coffee for early risers.
- Daily entertainment on board: concerts, movies, master classes, morning exercises.
- Luggage handling onboard the ship
- Visa support letter
- English accompaniment: English-speaking cruise director, a restaurant/bar menu, a daily program in English. Excursions with English speaking guide are an extra charge. Service in other languages by request.

Services on other ships please precise at your travel manager.



DOES NOT INCLUDED:

- Drinks in bars on board the ship
- Tips
- Insurance
- Visas
- Transfers



PORT ADDRESSES

MOSCOW

Address: Leningradskoye hwy, 51,
Moscow, 125195

Metro station: Rechnoy Vokzal



Always precise the river station address at your travel manager.

SAINT PETERSBURG

Address: Obuhovskoy oborony pr., d.195,
Saint-Petersburg, 192131

Metro station: Proletarskaya



We are happy to welcome you onboard!